**Position Description:**

The Quality Assurance Tester II (QA Tester II) works as an integral member of the DevOps team providing specific expertise in quality assurance throughout the full development cycle of our software solution. The DevOps team is a multi-disciplined team consisting of Business Analysts, Data Modelers/Developers, Front-End developers and Usability designers. This position reports to the Scrum Master.

**RESPONSIBILITIES:**

Essential Functions

* Provides quality assurance within the team.
* Ensures stories meet specific acceptance test conditions which communicate objectives to both technical and non-technical stakeholders.
* Championsa test driven approach for the team.
* Develops suitable test techniques using both manual and automated approaches.

As part of the Dev Ops team the QA Tester II:

* Designs tests to aid learning and mitigate risks.
* Works with Developers to create automated tests.
* Works with Business Analysts and business stakeholders to undertake exploratory testing.
* Works with appropriate DevOps resources to identify and carry out performance and load testing.
* Participates in the work planning and tracking process.
* Contributes to the continuous improvement process.
* Documents test plans, scripts, results in a repeatable manner that can be communicated to upper management.

As a member of a self-directed team, this position will determine tasks on a daily basis in coordination with co-workers.

Competencies

* Technical Expertise / Knowledge
* Teamwork
* Problem Solving / Results
* Trust / Ethical Practice
* Cultural Awareness / Values

**WORK ENVIRONMENT**

This job operates in a professional office environment. This role routinely uses standard office equipment such as computers, printers, telephones, photocopiers, and filing cabinets. As a Software-as-a-Service (SaaS) company, employee must be technically savvy with the ability to use the computer/keyboard to conduct business.

**PHYSICAL DEMANDS**

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job.

While performing the duties of this job, the employee is occasionally required to stand; walk; sit; use hands to finger, handle, or feel objects, tools or controls; reach with hands and arms; talk or hear. The employee must occasionally lift or move office products and supplies up to 20 pounds.

**POSITION TYPE/EXPECTED HOURS OF WORK**

This is a full-time, exempt position with days of work Monday through Friday and with hours scheduled around core hours of operation. Occasional evening and weekend work may be required as job duties demand.

**TRAVEL**

Little to no travel is expected for this position.

**REQUIRED EDUCATION/EXPERIENCE**

* Bachelor’s in Computer Science, Information Systems or related discipline.
* Minimum 3 to 5 years’ experience in related work.

**PREFERRED EDUCATION/EXPERIENCE**

* Experience working in an Agile or lean development team, preferred.
* Experience using automated business acceptance test tools preferred.
* Experience developing and writing black box and GUI test cases a plus.
* Knowledge of basic Linux/Unix commands a plus.
* Experience with document management system(s) a plus.

**ADDITIONAL QUALIFICATIONS**

* Ability to design and document manual tests to mitigate risks.
* Ability to communicate with business experts to define requirements.
* Experience writing simple SQL queries, insert/update statements and basic grasp of relational database systems.
* Experience analyzing testing from the client’s perspective; empathy for client use.
* Exhibits an open and collaborative style with known examples of collaboration with programmers and business experts.
* Self-starter and active learner.
* Must have keen attention to detail.
* Is pragmatic.
* Proven analytical thinking and problem-solving skills
* Must exhibit strong written, verbal and listening communication skills
* Ability and desire to thrive in a team-oriented, fast-paced environment

**AAP/EEO STATEMENT**

DataServ is an Equal Opportunity Employer/Vet/Disabled.

I have received a copy of this job description and reviewed the responsibilities of this position. I understand that if I have any questions about the duties or responsibilities of this position, I will speak to my Manager or Supervisor. Signing below constitutes my understanding of the requirements, essential functions and duties of the position.

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Employee Signature Date

**Please Note:** This job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities and activities may change at any time with or without notice.